



Introduction to NCQA PCMH Recognition and HPC PCMH PRIME Certification: Foundational Concepts of the Medical Home

Agenda

University of Massachusetts Medical School, South Street Campus
333 South Street
Shrewsbury, MA 01545

Wednesday, September 28, 2016

8:30 a.m. – 8:40 a.m.	Welcome / Seminar Goals / Logistics William F. Tulloch, MA, PCMH CCE Director, Government Recognition Initiatives NCQA
8:40 a.m. – 10:00 a.m.	<ul style="list-style-type: none">• Background of Patient-Centered Medical Home™ (PCMH™) Recognition Program• Highlight and Discuss Key Components of Revised 2014 Program William F. Tulloch <ul style="list-style-type: none">• Eligibility & Survey Components Sarah Lee, PCMH CCE Manager, Recognition Programs Policy and Support NCQA
10:00 a.m. – 10:15 a.m.	Break
10:15 a.m. – 11:45 a.m.	Discuss and Analyze the PCMH Recognition Requirements <ul style="list-style-type: none">• PCMH 1: Patient-Centered Access Group Activity for Patient-Centered Access <ul style="list-style-type: none">• Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine compliance with the standards. Sarah Lee
11:45 a.m. – 12:30 p.m.	Discuss and Analyze the PCMH Recognition Requirements <ul style="list-style-type: none">• PCMH 2: Team-Based Care Group Activity for Team-Based Care <ul style="list-style-type: none">• Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine compliance with the standards. William F. Tulloch
12:30 p.m. – 1:30 p.m.	Lunch (on your own – UMass cafeteria)

1:30 p.m. – 3:00 p.m.	Discuss and Analyze the PCMH Recognition Requirements <ul style="list-style-type: none"> • PCMH 3: Population Health Management Group Activity for Population Health Management Interactive session to allow participants to analyze the requirements and practice scoring sample documents to determine support for the standards. Sarah Lee
3:00 p.m. – 3:15 p.m.	Break
3:15 p.m. – 4:30 p.m.	Discuss and Analyze the PCMH Recognition Requirements <ul style="list-style-type: none"> • PCMH 4: Care Management & Support Group Activity for Care Management & Support <ul style="list-style-type: none"> • Interactive session to allow participants to discuss how practices provide solutions to the requirements. William F. Tulloch

Thursday, September 29, 2016

8:30 a.m. – 9:00 a.m.	Discuss and Analyze the PCMH Recognition Requirements (Cont'd) <ul style="list-style-type: none"> • Record Review Workbook William F. Tulloch
9:00 a.m. – 9:45 a.m.	Discuss and Analyze PCMH Recognition Requirements <ul style="list-style-type: none"> • PCMH 5: Care Coordination & Care Transition Group Activity for Care Coordination & Care Transition <ul style="list-style-type: none"> • Interactive session to allow participants to analyze the requirements and practice scoring sample documents to assess support for the standards. Sarah Lee
9:45 a.m. – 10:30 a.m.	Discuss and Analyze the PCMH Recognition Requirements <ul style="list-style-type: none"> • PCMH 6: Performance Measurement & Quality Improvement Group Activity for Performance Measurement & Quality Improvement <ul style="list-style-type: none"> • Knowledge check regarding acceptable documentation William F. Tulloch
10:30 a.m. – 10:45 a.m.	Break
10:45 a.m. – 11:45 a.m.	Review and Discuss PCMH PRIME Certification Requirements <ul style="list-style-type: none"> • PCMH PRIME 1: Massachusetts PCMH PRIME Certification Sarah Lee
11:45 a.m. – 12:15 p.m.	Review and Discuss the Start-to-Finish Recognition Process including Multi-Sites, Add-On Surveys; Renewals and NCQA support William F. Tulloch
12:15 p.m. – 12:30 p.m.	Q&A Regarding Content Addressed During the Seminar/Conclusion
